| Setup | | |
| --- | --- | --- |
| **Character:** Who is the person at the center of the scenario?  Marcus is a 16-year-old gamer with a hearing impairment,(deafness) who likes to play multiplayer games, such as valorant and league of Legends. | **Goal:** What is the character trying to achieve by using the product?  This Scenario is to showcase someone who does not know the existence of the said product, the character’s goal is to make friends and be accepted for who he is. | **Setting:** Where and when does the scenario take place?  A discord server, usually around after school, or on weekends. Basically whenever a teenager is usually free. |

# 

| Start | |  | End | |
| --- | --- | --- | --- | --- |
| What triggers the beginning of the plot? | Marcus wants to play valorant with people of his rank ( he is gold 2), and he wants to find a team of players to consistently with to avoid random trolls. |  | How does the scene end? | Marcus ends up alone, and not ever joining call |
| What happens in the first scene? | He wants to join a discord server of valorant players from his school, but he is scared to join because he can't hear, and he feels like he will be left out, and that nobody will want to play with him. |  | Did the character achieve their goal? | No, they do not. |
| What are the activities and behaviors of the character/ product? | Playing games, trying to socialize, trying to communicate |  | What is the emotional and experiential impact on the character? | Afraid, lonely, detached. |
| What emotions/ experiences the character is having? | Marcus feels sad because he doesn’t have the courage to form a valorant team. |  |

| Plot scene plan | Scene 1 | Scene 2 | Scene 3 | Scene 4 |
| --- | --- | --- | --- | --- |
| What triggers the scene? | Marcus is tired of trolls and wants a valorant squad to play with. | Marcus finally forces himself to join the discord server | Yra, the owner of the discord server notices a new member and asks him his rank and if he wants to play. | Yra asks Marcus if he wants to join them in a competitive match, and at least try it out, marcus admits he is deaf, and Yra says its not a problem. |
| What happens in the scene? | He is too scared to join the discord server | He still doesn't want to talk to anyone because he is scared people won't play with him because of his impairment | Marcus says he only plays non-competitive and likes playing by himself. | Marcus is still scared to play because he thinks he will bring the team down, and that they secretly look down on him. |
| What are the activities and behaviors of the character/ product? | Playing games, being part of a community | Talking in discord, trying to be part of a community, making friends | Trying to get others involved, communication, and community belonging | Fear of involvement, fear of being a let down. |
| What emotions/ experiences is the character having? | Sadness | Shyness, anxiety | Curious, inclusive | sadness |